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THE DENTAL ASSISTANT



PRE-CONVENTION NUMBER

JOURNAL OF THE AMERICAN
DENTAL ASSISTANTS ASSOCIATION

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The Dental Assistant's Part in Patient Education

Barbara Bigelow

(Presented at the 2nd annual meeting of the Florida State Dental Assistants Association, December 9, 1941, at the Hollywood Beach Hotel, Hollywood, Florida.)

WHY should a dental assistant's conversation during the day at the office be a general discussion of the weather? Have you ever stopped to think of the many questions asked your doctor during a period of time that were not relative to his productive hours, and how you could have saved his valuable time and still given your patient the desired information? One of the most important things an assistant learns is the importance of her doctor's time and the necessity of keeping it productive.

Let me give you a thought from the Philosophy of Elbert Hubbard: "To benefit others, you must be reasonably happy; there must be animation through useful activity, good-cheer, kindness and health—health of mind and health of body. And to benefit society you must also have patience, persistency, and a firm determination to do the right thing, and to mind your own business so that others, too, may mind theirs. Then all should be tintured with a dash of discontent with past achievements, so you will constantly put forth an effort to do more and better work." For as Thomas Henry Huxley once said, "The rung of a ladder was never meant to rest upon, but only to hold a man's foot long enough to enable him to put the other somewhat higher."

An assistant has an opportunity to help educate each patient, dentally, that enters her employer's office. It may be only a well-timed remark, an intelligent answer to a question made during the doctor's absence from the room, or a deliberate attempt to dispel someone's fear, or disprove some ill-advice honestly given by a "friend." Whatever it may be, the assistant should be able to help answer and help to enlighten the patient. Read all the material you can

that comes into the office; listen to your doctor's explanations and his approach to different questions. If a question is asked however, that you should not answer, tell the patient you will be glad to ask the doctor to explain it to them. Also if you are not sure of what you should say find out first or have the doctor tell them. A patient remembers what you say and it must be the right answer or nothing at all. Always remember that you CAN over step your bounds and rather than say the wrong thing, tell them the doctor will be glad to answer their question because you feel he could best explain it. For instance, an attempt to diagnose a patient's symptoms or his X-rays, or anything of that nature, no matter how honestly tried, will oftentimes result in untold embarrassment—both to your doctor and yourself. The assistant not only jeopardizes her own position but that of her employer's, for her actions reflect back on the dentist.

But before we talk about and encourage dental health in the mouths of our patients, please let us be sure our own mouths are examples of perfect oral health, for how can we hope to instill confidence and respect in others, when we are guilty of the very fault we are trying to correct in them?

A clean mouth with its pleasant smile is an asset none of us can afford not to have. All of us have opportunities, I am sure, at sometime during each day, to demonstrate tooth brush technique. Perhaps before or after a prophylactic treatment or an examination. Tell the patient just what kind of brush he is to use and the kind of dentifrice. You can type up or have printed, a list of those accepted by the Council on Dental Therapeutics, and explain to the patient that only the pastes and powders show-

ing the seal of acceptance are the products to use, because they will not harm the teeth, regardless of the claims made by countless manufacturers. Give the patient one of these lists to help him select a dentifrice.

So many patients cannot understand the importance of bridgework and this could be an opportunity for you to explain to them, in a simple manner, the necessity of restorations. For instance you might tell them that teeth must work in perfect coordination, one tooth grinding against the other in perfect occlusion, in order to have perfect mastication. In mouths where they have been extracted with no restorations supplied, there is a general shifting of the teeth within that area, with the resulting loss of bone and the eventual loss of more teeth. Fixed or removable restorations can restore the function of the opposing members and preserve the normal space between the adjacent teeth.

When a question is brought up concerning the eruption of the deciduous and permanent teeth, refer to your visual education charts. They picture the process of eruption and help the parents to better understand the importance of their proper care. One of the greatest evils today is the notion that baby teeth are not important. Here are some suggested thoughts for the assistant to explain to the parents of small children. Baby teeth act as guides for the permanent ones that form beneath them. Because these baby teeth when decayed, can cause the permanent teeth next to them to decay, it would be simple for the parent to realize the importance of filling them. If they were not filled it would invite toothaches and abscesses, which would necessitate their extraction before they were supposed to be shed. Thus the guiding tooth would be removed and the permanent tooth would lose its relationship with its neighbor.

The question of diet can be quite complex. For instance, the assistant should not attempt to recommend the

proper foods for a diabetic patient, or a patient suffering from high or low blood pressure. Her advice should be of a general nature—eating plenty of green leafy vegetables, meat once a day, eggs, cheese, and fruits. If the patient needs a special diet his dentist and physician should be consulted, so that they might work out together, an adequate diet for his special case.

Radiographs can be described as the blue prints of a mouth for the convenience of the doctor and are of untold value to the patient. A just and accurate estimate can be more easily and readily given for the patient's work. There is a good illustration in one of the popular visual education booklets picturing at high tide a seemingly perfect wharf, but at low tide the pilings are pictured as being in a very poor state of affairs, a dangerous threat to the wharf itself. How can a patient or a dentist know of the condition of the teeth, two-thirds of which we are unable to see without the benefits of X-rays? If the patient has an appreciation for the health of his teeth and body alike, and can realize the importance of one to the other, he cannot overlook the importance of radiographs.

When a patient has been seated comfortably for an X-ray diagnosis explain that you cannot diagnose the pictures but that you can show him a few points concerning them. Say for instance, that it is as if the patient were inside his mouth looking out. That the left side is the left side on the picture and that the right is the right. Explain that the upper and lower rows of pictures correspond with the upper and lower teeth. If bite-wings were taken tell the patient that they were the pictures they had to bite on. Because gold or amalgam shows up as a radiopaque area, and very white, you might make some remark explaining that fact. Because porcelain fillings and caries bare a marked resemblance, explain this to the patient and tell him the doctor will point out the difference to him.

(Continued on Page 107)

"How to Handle the Difficult Child"

Lee Taras

(Read Before the New York State Dental Assistants Association Meeting
May 23, 1941, Buffalo, New York)

PSYCHOLOGICALLY, there is no difficult child. It is a misunderstood child, or, better still, a child who has been ineffectively handled. In order to facilitate matters, he will henceforth be referred to as "The Problem Child."

Much has been said about the child patient, as a whole, but less has been mentioned about "The Problem Child" for whom services **MUST** be performed.

Fortunately, these occasions are not frequent, but, when they do arise, caution and care must be administered.

With all children, the Dental Assistant is a mighty asset, but, like all human beings, there is a limit to our accomplishments and no one can say a problem child is not a difficult task.

First, we approach this child as we would any other, for who are we to detect immediately that this is our problem for the day? Always address a child by his name and speak to him at eye level, despite the contortions one must assume. This is very successful in relaxing him and gaining his confidence. Talk along the lines that interest him most. Casually mention the fine art of toothbrushing and probe into his method and frequency. If you are in the habit of circulating toothbrushes, tell him you have one for him but do not give it to him at this point.

Escort him to the operating room, holding his hand, and introduce him to the Doctor. Allow him the opportunity to make acquaintance so that he may gain the confidence needed before work is begun. The Doctor, too, must speak with the young patient at eye level.

When the time nears for his debut in the dental chair, let the Doctor explain the intricacies of the various instruments that are part of the obvious equipment. Often pet names have a marvelous psy-

chological effect upon the youngsters of today, such as referring to the air syringe as an air conditioner, the chair as an elevator, and so on.

At this point, despite our soothing and relaxing behavior, the problem child begins to show his "inner spirit." "Who on earth are these people?" "What am I doing here?" "Where's my mother?" These are the questions the child thinks of, and, more often than not, he makes you aware of these thoughts in quite emphatic terms.

What can we do in this predicament? Our seemingly wonderful psychology has failed. The voice becomes louder, the tears assume crocodile proportions, and the mother comes dashing in with a demand for an explanation. After explaining in our most patient tones what the situation is, she insists she cannot spend another night awake with Junior's toothache, and something must be done immediately. And, furthermore, the dental office is the only place she knows of where beneficial results can be accomplished for ailing teeth.

Withholding the urge to rush parent and patient clear out the door and viciously contemplating a beautiful murder, when clear thinking returns, we expand our chest with the thought that we are mankind's benefactor and this is our duty which we cannot shirk.

We hold up a hand mirror and whisper, so that the child must stop his wailing in order to hear, and again calmly resume our relaxing the patient with education in terms he understands. We also bring out our "Dento-plomas" or "I Can Take It" buttons and explain they will be given to him as soon as he has completed a few minutes "sitting" in the chair. Often children will respond to intrinsic rewards, and then our complimentary talk begins.

But the will of the child again rears its head. Thank goodness, this is seldom! The child continues his tantrum. The thought arises, "Shall we force him to take the treatment? If so, how?"

All our psychological efforts are exhausted and Junior can't go home with a toothache. We give this our utmost consideration, and finally we agree there is nothing else to do.

The maternal instinct in the assistant takes a hand and she attempts to further pacify the youngster, even though previous efforts have failed. The deliberate problem child does not respond favorably, and we prepare for the "ordeal."

The instruments are prepared out of the patient's sight but within reach of the Doctor. Make sure everything is arranged to be used as a means for eliminating all or most of the discomfort for the child. If in this procedure you fail, this patient will wish never to be within a mile of a dentist and this attitude is one we must avoid. Frequently, topical anesthesia is a good precaution. New sharp burs alleviate pain. All such preparation must be done before attempting treatment. At any cost, this patient shall not be hurt.

Adjust the chair in a right angle, then tilt it back to the Doctor's convenience. In this position the child cannot rise from the chair. Fold his legs Buddha fashion and place one hand over both ankles. Now, besides not being able to rise, he cannot kick his legs. With the other hand raise both arms so that the hands are over and in back of his head. You hold him lightly by the wrists. Do not use a grip. Pressure may be proportioned with his exertion, but in this position the child is almost helpless and gentle pressure is all that is needed.

The Doctor must work alone unless he is fortunate enough to have another assistant, therefore be especially sure that all necessary instruments are within reach.

Not to leave well enough alone, the problem child clamps his teeth and re-

fuses to open his mouth. The Doctor gently holds both nostrils, and at the first retort, in pops the metal finger protector and work begins.

In the most soothing tones the Doctor explains the routine of this visit and gently reprimands the child for his behavior. At the same time, he explains that this procedure will not be necessary at the next visit. Be truthful with him at all times.

Often, at this point, the child becomes cooperative, and we dispense with our restraining hold, but in the very rare instance, he does not. If the latter be the case, treat the emergency entirely in this position, but make the treatment as short as possible. Talk to him all along and explain what you are doing and the reason for doing it.

After the treatment has been administered, the child is taken into consultation. Show him what you have accomplished. Make him feel proud and don't make an issue of his previous behavior. Give him his button, book, brush, or what have you, and let him leave full of thoughts which will enable him to be wiser and better in the future. Arrange a new appointment even if further treatment is unnecessary. His visits are an aid in establishing a relationship which is otherwise difficult. The next appointment should follow the first as soon as is possibly convenient. No dental work should be performed, however, without the approval of this problem child patient.

Remember that the child of today is our adult patient of tomorrow, and recommendations through children are usually the sincerest and only given when they are actually earned.

I have not made bad friends with any of these "Problem Patients" and they have all come back for more. In fact, a few little boys who have become "good patients" insist that I hold them in just the manner I have described, which I think is sufficient proof that this procedure is quite satisfactory.

*Dental Assistants Study Club,
Brooklyn, New York*

Dental Nursing A Profession?

G. Engle*

The organization of dental assistants was the first step towards making this particular field of endeavor one of achievement, education, and dignity. Whether or not this will eventually lead to the training of young women for the profession of dental nursing remains to be seen, but it is a goal which I am sure the majority of us hope is not unattainable.

To many girls today who have entered the field of dental assisting either through choice or chance, this type of work is not an end, but merely a means to an end—a stop-gap until a higher paying position is available or marriage takes its place as is true of so many other positions. There is a keen personal interest revolving around this type of work which makes it not merely a means to an end, a stop-gap, etc. If Dental Assisting were put on a higher plane through training, thereby becoming a recognized profession, it would seek only those who are capable and sincere in their efforts to not only make a living but to also serve the dental needs of humanity. Needless to say, along with the self-satisfying reward that service always gives to those who serve, would also be the more material satisfaction of a higher remuneration.

Though much of this depends on our own efforts, we must look to the Dental Profession itself for aid in this respect, as theirs will be the final vote as to whether or not there is a need for trained Dental Assistants. However, it is up to us to do all in our power to bring forth this need for trained assistance by our continued loyalty, education and efficiency. Comparatively speaking, dentistry is still in its infancy, and as it grows, so shall we grow. Comparing the number of dental assistants employed in offices today to that of former years, it is easy to trace the growth of the recognition of their importance. Attesting to this fact also are the various articles to be found in the dental journals which take the presence of a dental nurse in the operating room, or a dental secretary in the office, for granted. The writers of these articles assume that no dentist could successfully work out the ideas presented without such aid.

Through a constant exchange of ideas and experiences, plus the various lectures and clinics afforded us by our American Dental Assistants Association, we are gradually becoming better trained and more valuable to the dental profession. History has repeatedly shown that without organization, no definite objective, large or small, can ever be reached—which fact was recognized very practically by our founder, Juliette A. Southard.

At present, our Dental Assistant Societies and the training courses established in a few (very few) colleges, are our only means of education in our chosen work. However, if the American Dental Assistants Association achieves its purpose in having departments of training established in the Dental Colleges and Universities, whose deans are petitioned yearly for just such purpose, Dental Assisting can eventually become a profession. This will not mean that our organization will no longer cease to function. On the contrary, it will be a necessary adjunct, possessing greater meaning and a varied existence.

To the pioneers of dental assisting, and to all of us looking into the future, what could be more desirable than to picture the trained dental nurse attired in regulation dental uniform and cap graduation from a recognized school of learning to take her place along side of the dentist, whose own battle to elevate his profession, establishes such a fine precedent for those who seek knowledge and skill.

* (Note: Gertrude Engle passed away February 20, 1941.)

*Gertrude Engle,
Cleveland, Ohio.*

President's Page

DEAR FELLOW MEMBERS:

As I was waiting at the counter of our local optical firm, while they were adjusting my glasses the other day, I noticed, under the glass on the counter top, the following quotation:

"BEGINNING THE DAY"

"There are five little things in life, that bring all the colors of the rainbow into a cloudy heart . . .

They are a look, a smile, a touch, a tone and a twinkle of the eye . . .

These are a halo of happiness to a cloudy life, and bring brightness, like the sun brings sunbeams, after a rainy day."

Since the wait was longer than I had anticipated, I had time not only to copy the quotation, but to dwell upon it for it contained a thought that I had had in mind for some time. The word that stood out was the simple word SMILE. I have noticed, of late, since people have been so busy and worried with world affairs, as well as their own personal problems, how many, who heretofore have been pleasant people to meet and converse with, have acquired such unhappy expressions, and instead of the laugh wrinkles that contribute to a pleasant expression and countenance, they are developing permanent frowns. Are we as Dental Assistants allowing events of today to affect us to such an extent? Dwelling on the importance of the word SMILE brought to my mind a little poem I found some time ago. The name of the author was omitted:

"A smile is quite a funny thing;

It wrinkles up your face

And when its gone you never find

Its secret hiding place.

He smiles at someone since you smiled,

And then that one smiles back;

And that one smiles, until, in truth,

You keep in smiling track.

But far more wonderful it is

To see what smiles can do;

You smile at one, he smiles at you,

And so one smile makes two.

And since a smile can do great good

By cheering hearts of care,

Let's smile and smile and not forget

That smiles go everywhere."

I want to take this opportunity to thank everyone who has in any way contributed to the success of the work of the association during this past year. It has been rather a hectic year, through no fault of our own, but everyone has worked harder and cooperated in every respect, and its been great fun working together. Many of us will gather in Boston very soon now, for our Eighteenth Annual meeting, which will bring to a close the work of the year. You've all been grand officers, trustees, committee members and just ordinary members, and I do appreciate it. The committees arranging for the meeting have been particularly ambitious and I can assure you that you will be missing something extra-special if you aren't there. But you will be there, won't you? I'm really looking forward to, and planning on seeing you at that time.

So . . . until August 24th, at the Parker House Hotel in Boston, I remain,

Sincerely,

Mildred Stevenson.

PRELIMINARY PROGRAM

AMERICAN DENTAL ASSISTANTS ASSOCIATION

Eighteenth Annual Meeting—August 24-25-26-27-28
Parker House Hotel—Boston, Massachusetts

SUNDAY, AUGUST 23, 1942.

9:00 a. m.—*Board of Trustees Meeting.*

4:00 p. m.—*Boston Tea Party.*

MONDAY, AUGUST 24.

8:30 a. m.—*First House of Delegates Meeting.*

12:00 noon.—*Luncheon.* American Society of Dentistry for Children.

2:30 p. m.—*General Meeting.* Presenting Dr. Lon Morrey, Dr. W. N. Miller.

TUESDAY, AUGUST 25.

9:00 a. m.—*House of Delegates Meeting.*

12:00 noon.—*Luncheon.* District Luncheon Meetings.

Afternoon.—*Free for relaxation or sightseeing.*

6:30 p. m.—*Informal Reception.*

7:00 p. m.—*Annual Banquet.*

WEDNESDAY, AUGUST 26.

9:00 a. m.—*State Officers Conference.*

10:30 a. m.—*Dr. Herman Becks, M.D., D.D.S., "The Prevention and Control of Dental Caries by Dietary Means."*

12:00 noon.—*Hostess Society Luncheon.*

2:30 p. m.—*House of Delegates Meeting.*

THURSDAY, AUGUST 27.

9:00 a. m.—*Symposium: "The Dental Assistants' Part in the War Effort."* Presenting Dr. Gerald T. Timmons, Mabel A. Lyon, Ohio First Aid Team, Lucille Waud.

2:30 p. m.—*Competitive Clinics.*

8:00 p. m.—*Doctors' Free Entertainment.*

FRIDAY, AUGUST 28.

10:30 a. m.—*Final House of Delegates Meeting.*

A cordial invitation is extended to members of the Dental Profession, their wives, dental hygienists, dental assistants and friends to attend the Annual Banquet, the General Meeting, Competitive Clinics and all open meetings.

Registration will begin Sunday at 9:00 a. m. and continue to 4:00 p. m. Thereafter, registrations may be made one hour before and after each session throughout the Convention. All meetings will be held at the Parker House Hotel.

A Poster Exhibit will be presented in the Health Exhibit section of the American Dental Association.

DOROTHY LICKISS, *Program Chairman.*

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Ruth Patske, *Chairman*.....117 Bennington St., Beachmont, Mass.
 Alice Killion, *Co-Chairman*.....349 Broadway, Revere, Mass.
 Marnette Greer—Dorothy Hamlin—Loretta Hanifan—Dorothy Mikkelsen—
 Natalie Sullivan—Edith Hamilton

PUBLICITY COMMITTEE

Nellie Semenya, *Chairman*.....60 Washington St., Salem, Mass.
 Dorothy Mooney—Janet Harper—Elizabeth Pyburn—Mary Sedgewick—
 Eleanor Lucas—Thelma Lyon Dell—Barbara Hathaway

HOTELS COMMITTEE

Helen R. Sullivan, *Chairman*.....424 Washington St., Brighton, Mass.
 Katherine McCormack—Lucky Brisson

CLINICS AND EXHIBITS COMMITTEE

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 Ruth Cummings, *Co-Chairman*.....80 Boylston St., Boston, Mass.
 Gertrude Lynd—Frances Palmer—Theresa Cunningham—
 Edna E. Parker—Betty Austin—Dorothy Parker

HOSTESS SOCIETY LUNCHEON COMMITTEE

Florence Wood, *Chairman*.....2½ Main St., Taunton, Mass.
 Janet Harper—Ruth Macomber—Ann O'Neill—Virginia Gallagher—Evelyn Cale—
 Frances Dolan—Gertrude Moody—Louise Conroy—Lillian Cormier

ADAA DISTRICT LUNCHEONS COMMITTEE

Bettie Judge, *Chairman*.....1857 Centre St., W. Roxbury, Mass.
 Marion Champine—Dorothea Abbott—Mildred Firce—Dorothy Pulsifer—Mary Degnan

HOSTESSES

Esther B. Hyland.....A.D.A.A. Official Hostess
 Verena Strassburg.....Official Suite Hostess
 Edla Friedholm.....Local Hostess

U. S. War Leaders on A. D. A. Program

Two outstanding governmental war leaders will be featured speakers at the American Dental Association's 84th annual meeting in Boston, August 24 to 28.

They are Paul V. McNutt, director of the Office of Defense Health and Welfare Services and Rear Admiral Ross T. McIntire, surgeon general of the U. S. Navy and President Roosevelt's personal physician.

Acceptance of places on the general sessions program by Mr. McNutt and Admiral McIntire indicates the importance which America's wartime officials attach to the A. D. A. meeting.

It is expected that the attendance in Boston will be high, since so far this year meetings of state societies throughout the country have drawn larger numbers than ever before, demonstrating that dentists appreciate the necessity of receiving and exchanging information on Dentistry's war-time activities.

American Dental Association,
 Len Arnold & Julian J. Jackson,
 205 W. Wacker Drive, Chicago.
 Franklin 3711.

Convention Notes and Notices

Invitation to Boston

It is not easy in these war times to get enthused over Conventions, but, as Dental Assistants we MUST and WILL carry on. The Massachusetts girls are working untiringly to make this 18th Annual Meeting of the ADAA a success. As official hostess and in behalf of our Massachusetts Dental Assistants Association we WELCOME you to Boston, August 24 to 28, 1942. Every cloud has a silver lining—leave your troubles and worries at home and plan your vacation in the Historic City of Boston. Renew old acquaintances, meet and welcome new members and enjoy the hospitality that awaits you here.

*Esther B. Hyland, ADAA Official Hostess,
101 Tremont Street, Boston, Mass.*

Transportation

Have you a transportation problem? The Committee is anxious to help. We wish to urge all members to buy railroad tickets and make pullman reservations NOW, if possible. Boston is waiting for YOU.

*A.D.A.A. Transportation Committee,
Ruth L. Patske, Chairman,
117 Bennington Street,
Beachmont, Massachusetts.*

Hotel

The Parker House, Boston A.D.A.A. Headquarters for the meeting August 24 to 29, 1942 will hold allotted rooms until July 1st. If you are planning to come to Boston we suggest that you contact Mr. John J. Clabby, assistant manager, Parker House, Boston—NOW.

*A.D.A.A. Hotels Committee,
Helen R. Sullivan, Chairman,
424 Washington Street,
Brighton, Massachusetts.*

What Shall We Wear in Boston?

"Dress is the great business of all women, and the fixed idea of some."—Alphonse Karr.

The type of clothing recommended by the leading department stores in Boston for the month of August is light weight cottons or sheers. A light weight coat is desirable for protection in case of an east wind.

"I have heard with admiring submission the experience of the lady who declared that the sense of being well dressed gives a feeling of inward tranquility which religion is powerless to bestow."—Shakespeare.

*Sadie L. Hadley, Chairman,
Convention Arrangements Committee.*

THE A.D.A. REQUESTS

The American Dental Association has appealed to this Association to urge our membership to take the Red Cross course in First Aid. We know that many of the ADAA component societies have already sponsored this course for their members; if your association has not as yet cooperated in this vital defense measure, please make plans at once so that your members will feel better prepared to serve our country in case of any emergency.

Important Notice

Notice is hereby given that the Constitutional and Administrative By-Laws of the American Dental Assistants Association is being completely revised through action taken by the Board of Trustees at the Seventeenth Annual Meeting held at Houston, Texas, last October. Familiarize yourself with the present Constitution before you come to the convention in August so that you may be prepared to discuss the revised one in its entirety.

*Revision Committee of the Constitutional
and Administrative By-Laws,
Helene F. Meyers, Chairman,
Cincinnati, Ohio.*

D. A.'s PART-PATIENT EDUCATION (Continued from Page 99)

When the patient's work is to be done, the use of novacaine during the preparation of cavities is, of course, up to the dentist. Where it is used generally, less fear exists and after the initial injection the patient has little or no discomfort. Explain to the patient that he will still feel pressure and hear noise, but there will be no pain. Of course they will all doubt it at first and who can blame them? The fear of being hurt is uppermost in their minds and any relief is welcome. When they realize the difference of preparation with and without novacaine, they will accept

its use as a matter of course and as something to be desired. For all patients with bad reactions, a note should be made in a conspicuous place on their chart for reference for future work.

There are many other topics for the dental assistant to use in her role as patient educator and perhaps my suggestions are not new to you. But if you have found even one idea that will help you in your work at your office, I feel that my paper has not been written in vain.

December 1941

*8037 N.E. Second Ave.,
Miami, Florida.*

AROUND THE CORNER

"Around the corner I have a friend,
In this great city that has no end;
Yet days go by and weeks rush on,
And before I know it a year has gone,
And I never see my old friend's face;
For life is a swift and terrible race.
He knows I like him just as well,
As in the days when I rang his bell
And he rang mine. We were younger then;
But now we are busy, tired men—

Tired with playing a foolish game;
Tired with trying to make a name.
'Tomorrow,' I say, 'I'll call on Jim,
Just to show that I'm thinking of him.'
But tomorrow comes—and tomorrow goes;
And the distance between us grows and grows,
Around the corner,—yet miles away.
'Here's a telegram, sir,' Jim died today!
And that's what we get, and deserve in the end—
Around the corner, a vanished friend."

—Author unknown.

*Contributed by
Ruth Mills,
Atlanta, Ga.
613 Candler Bldg.*

THE DENTAL ASSISTANT

JULY-AUGUST, 1942

A JOURNAL FOR DENTAL ASSISTANTS DEVOTED TO THEIR INTERESTS AND EDUCATION

Bi-Monthly publication of the A.D.A.A. Journal for Dental Assistants Devoted to their Education and Interests and to the Efficient Conduct of Dental Offices. Publication of all statements, opinions, or data, is not to be considered as an endorsement of same by journal or its publishers.

EDITORIAL DEPARTMENT

Way Out West

To Massachusetts, the home of Boston, our 1942 Convention City, the West sends greetings, way East. The envoys of the rising (?) sun permitting, you'll be hearing from some of our girls on the convention floors. In the meantime our flag too is flying.

Uniforms and service pins are becoming more noticeable, and all types of war work is sponsored by the different associations on the Pacific Coast. Wardens, Motor Corps, Staff Assistance, Red Cross workers. Southern California Dental Assistants are giving a number of nights each week at the Interceptor Command for Air Raids and are also working with the Gas decontamination squad. California State's immediate past president, Bernice Christensen is instructor and taking additional work at Stanford to instruct again in gas defense. The dental assistants are teaming up with the dentists in their assigned field in decontamination centers, with the writer as chairman of the assistants' committee. The Army has taken another of our most active members, Leonne Brennan. And so on—for our Uncle Sam.

Gertrude Burt, the State's first president has presented an engraved plaque to the retiring secretary; this in token of her appreciation and in the name of the first secretary who served with her.

Railroads, and especially sleepers, permitting, the Northern California Association is sending Lois Martin, president, to Boston, while the winning clinician at the Sacramento State Meeting, Billie Jean Fallon, is coming under the sponsorship of her local society Berkeley, who has the slogan "Billie to Boston or Bust!" Perhaps the bust is for those who might be originally responsible for the possible failure; and we're all planning on taking care of *him*.

To you on the East Coast we of the West Coast extend our hand; we are with you in 1942, and always.

Ruth Inskipp,
135 Stockton Street,
San Francisco, California.

A. D. A. to Hold 84th Annual Meeting

The American Dental Association's 84th annual meeting in Boston, August 24th to 28th, comes under the wartime slogan: "Do First Things First." All sessions, scientific sections, and exhibits, will emphasize the active role of the dentist in helping to win the war.

Section officers and general arrangements chairmen are shaping all phases of the meeting to contribute to the general tenor of "service in war-time."

The Boston convention, the first war-time A. D. A. meeting, is particularly significant, because Boston has been termed "The birthplace of American Liberty."

The historic location and the wartime importance of the sessions combine to make attendance at the A. D. A. meeting in Boston, August 24th to 28th, a professional duty.

*American Dental Association.
Len Arnold & Julian J. Jackson,
205 W. Wacker Drive, Chicago, Ill.*

Meet Mr. F. J. McClain — of the United States Merchant Marine

It takes a lot of good, red-blooded American courage for a man who is settled down in his chosen field of labor, has an entirely satisfactory wife and a beloved little daughter, to pull himself up by the roots and answer when his country calls—but that's just what Mr. McClain did.

What? You don't know Mr. McClain? Girls, you should! Allow me to present F. J. McClain, who for years has been Printer, in his own words "man-of-all-work" and generally, the man behind the man behind the gun for THE DENTAL ASSISTANT. Juliette Southard called him "friend," and such he certainly proved to be to a green editor who knew as much about editing as the lady knew about golf when she explained to the pro when starting her first lesson that she "didn't even know how to hold a caddy." For years past he has given one-hundred-per-cent cooperation to the Editor; assisted the Business and Advertising Managers, been instrumental in keeping the standard up and publishing costs down and made himself invaluable as an ex-officio member of the Staff of THE DENTAL ASSISTANT.

However, he was too ardent a patriot to see his country at war and not get into the thick of it himself. So a few weeks ago he volunteered for service in the United States Merchant Marine, "the bravest, toughest, fightingest, most patriotic group of men he has ever been privileged to be with" (quoted from his latest letter). "Stories of sinkings, shellings and torpedoings leave them 'cold.'" "Give us ships," they say, "we'll sail 'em." He is serving with the U. S. Army Transport Service (division of U. S. Merchant Marine). The officers and men of this service transport soldiers and their supplies in convoys to various parts of the world.

While waiting for his call to come he carefully schooled Mrs. McClain to take over his work on THE DENTAL ASSISTANT. We are most happy to cooperate with Mrs. McClain; we admire her spirit in backing her husband when he felt that he must volunteer.

Here's to you, Mr. McClain; it has been a privilege to work with you; we regret that it has to be interrupted; thank you for all of your good help; the A.D.A.A. extends best wishes — LADY LUCK BE WITH YOU, WHERE'ER YOU GO!



Secretary's Corner



By AILEEN M. FERGUSON, General Secretary,
709 Centre Street, Jamaica Plain, Mass.

Honor Roll

ALABAMA D. A. A.
FLORIDA STATE D. A. A.
NORTHERN CALIFORNIA D. A. A.
IOWA STATE D. A. A.
MINNESOTA D. H. & A. A.
NEW JERSEY STATE D. A. A.
OREGON STATE D. A. A.
PHILADELPHIA A. D. A.
PITTSBURGH D. A. A.
WISCONSIN STATE D. A. A.

CREDENTIAL CARDS will be mailed to the secretaries for the delegates and alternates attending the Eighteenth Annual Session of the ADAA; be sure that your delegates have these cards before they leave for the meeting.

The 1942 Official Program will be sent to the presidents and secretaries of the Constituent Societies, and to the secretaries of the Component Societies; these are to be kept in your society's file for reference.

ATTENTION Officers of Constituent Societies: We have a number of bulletins ready for distribution to the societies whenever they are needed, these include—Instructions for Presidents, Convention Instructions, Parliamentary Procedure, ADA A Installation Service, Organization Plan of the ADA A, State Constitutions, Component Society Constitutions, and State Secretaries Handbooks. Write to the General Secretary if you wish any of these items.

New societies have been organized in the Fourth, Sixth, Eighth and Ninth Districts; best wishes for the success and progress of these new associations go to:

LITTLE ROCK D. A. A. (Ark.)—President, Doris Ostner, 2319 Ringo St., Little Rock; Secretary, Ruth Williams, 1010 Boyle Bldg., Little Rock.

SANTA CRUZ D. A. A. (N. Cal.)—President, Marguarett Richards, Beach Hill Inn, Santa Cruz; Secretary, Lorene Brink, Rt. 1, Ext. 146, Santa Cruz.

TAMPA D. A. A. (Fla.)—President, Olive Kerr, 1222 Citizens Bldg., Tampa; Secretary, Consie Aizpuru, 311 First National Bank Bldg., Tampa.

SOUTHERN ILLINOIS D. A. A. (Ill.)—President, Margaret Killion, 606 S. Main St., Anna; Secretary, Margaret Mitchler, 810 S. Granger St., Harrisburg.

ALABAMA D. A. A.—President, Irene Mahler, 2708½ Pike Rd., Birmingham; Secre-

Honorable Mention

DELAWARE D. A. A.
DISTRICT OF COLUMBIA D. A. SOC.
GEORGIA D. A. A.
SOUTHERN CALIFORNIA D. A. A.
BALTIMORE D. A. SOC.
MASSACHUSETTS D. A. A.
D. A. A. OF STATE OF NEW YORK
LEHIGH VALLEY D. A. A.
SOUTH CAROLINA STATE D. A. A.
TENNESSEE STATE D. A. A.

tary, Lucile Black, 914 Watts Bldg., Birmingham.

BIRMINGHAM D. A. A. (Ala.)—President, Dorace Ward, 119½ N. 19th St., Birmingham; Secretary, Nell Brown, Woodward Bldg., Birmingham.

MONTGOMERY D. A. A. (Ala.)—President, Louise Martin, 513 Bell Bldg., Montgomery; Secretary, Berna Dean Williams, 513 Bell Bldg., Montgomery.

NORTHERN CALIFORNIA D. A. A.—President, Lois Martin, 2240 Channing Way, Berkeley; Secretary, Miriam Medlin, 3221 Fruitvale Ave., Oakland.

SONOMA DISTRICT D. A. A. (N. Cal.)—President, Sue Paolini, 212 Rosenberg Bldg., Santa Rosa; Secretary, Verone Lordan, c/o Dr. Winslow, Santa Rosa.

FIFTH DISTRICT D. A. A. (S. Cal.)—President, Betty Fleming, 905 Bay Cities Bldg., Santa Monica; Secretary, Lee Wrinn, 811 Bay Cities Bldg., Santa Monica.

KERN COUNTY D. A. A. (S. Cal.)—President, Chesna Duis, 451 Haberfelde Bldg., Bakersfield; Secretary, Jeanne Gardner, 105 Washington St., Oildale.

LONG BEACH D. A. A. (S. Cal.)—President, Martha Maddux, Security Bldg., Long Beach; Secretary, Edith Milburn, 555 Bellflower Blvd., Bellflower.

LOS ANGELES D. A. A. (S. Cal.)—President, Lillian Andrews, 508 Security Bldg., Glendale; Secretary, Helen Petersen, 620½ Van Nuys Blvd., Van Nuys.

PASADENA D. A. A. (S. Cal.)—President, Ruth Allen, 407 Professional Bldg., Pasadena; Secretary, Florence Meridith, 338 E. Colorado St., Pasadena.

SANTA BARBARA D. A. A. (S. Cal.)—President, Ann Hastings, 4 Lou Sillon Lane, Santa Barbara; Secretary, Nancy Lennon, 1836 State St., Santa Barbara.

SAN DIEGO D. A. A. (S. Cal.)—President, Barbara Bischoff, 880 Prospect St., La Jolla; Secretary, Jean Nissen, 3761 Mission Blvd., Mission Beach.

TRI-COUNTY D. A. A. (S. Cal.)—President, Naomi Stadler, Medical Arts Bldg., Redlands; Secretary, Wilma Amaon, Citizens National Bank Bldg., Corona.

FLORIDA STATE D. A. A.—Secretary, Catherine Tensa Tieman, 509 N.E. 64th St., Miami.

GEORGIA D. A. A.—President, Mary Garrett, 831 Candler Bldg., Atlanta; Secretary, Charlotte McElroy, 731 Candler Bldg., Atlanta.

FIRST DISTRICT D. A. SOC. (Ga.)—President, Ruth Spitz, Forsyth Apts., Savannah; Secretary, Mae Stebbins, 14 E. Jones St., Savannah.

FIFTH DISTRICT D. A. SOC. (Ga.)—President, Virginia Ingraham, 1204 Medical Arts Bldg., Atlanta; Secretary, Martiel Maddox, 904 Medical Arts Bldg., Atlanta.

SIXTH DISTRICT D. A. SOC. (Ga.)—President, Marguerite Gilleland, 606 Persons Bldg., Macon; Secretary, Lucy Segar, 722 Bibb Bldg., Macon.

INDIANA STATE A. OF D. A.—President, Maryalice Carney, Monon; Secretary, Alice Krick, 1121 W. Michigan St., Indianapolis.

KANSAS STATE D. A. A.—President, Ruth Wright, First National Bank Bldg., Wellington; Secretary, Roberta Gawthrop, 1010 Schweiter Bldg., Wichita.

WICHITA D. A. A. (Kans.)—President, Roberta Schoop, 816 Brown Bldg., Wichita; Secretary, Iva Barker, 124 West 6th St., Newton.

LOUISVILLE DISTRICT D. A. A. (Ky.)—President, Lillian Minor, 1508 Bardstown Rd., Louisville; Secretary, Mary Graff, 2418 W. Market St., Louisville.

ST. PAUL DISTRICT D. H. & A. A. (Minn.)—President, Lillian Radamar, 242 S. Cleveland Ave., St. Paul; Secretary, Elsie Gustafson, 40 S. Snelling Ave., St. Paul.

MISSISSIPPI D. A. A.—President, Rosemary Barns, 1823 Laurel St., Jackson; Secretary, Mary Glen Russ, 311 Tower Bldg., Jackson.

NEBRASKA D. A. A.—President, Ruth York, 919 First National Bank, Omaha; Secretary, Jessie Cook, 617 City National Bank, Omaha.

NEW JERSEY D. A. A.—President, Marion De Freest, 2703 Pacific Ave., Atlantic City; Secretary, Esma Farrah, 1212 Pacific Ave., Atlantic City.

ESSEX COUNTY D. A. A. (N. J.)—President, Bernice Fimbel, 893 Lyons Ave., Irvington; Secretary, Ruth Doring, 85 Park St., Montclair.

PASSAIC COUNTY D. A. A. (N. J.)—President, Eleanor Glass, 44 Church St., Paterson; Secretary, Ruth Paterson, Wyder Bldg., Radburn.

SOUTHERN D. A. A. (N. J.)—President, Alice Eder, 1229 Lansdowne Ave., Camden; Secretary, Lucile Engle, 614 Grant Ave., W. Collingswood.

D. A. A. OF STATE OF NEW YORK—President, Lee Taras, 96-05 Roosevelt Ave., Corona; Secretary, Leonora Sullivan, 1920 South Ave., Syracuse.

NORTH DAKOTA D. A. A.—President, Evalyn Grace Hermann, 417 Broadway, Bismarck; Secretary, Leila Bardsley, 405 Broadway, Bismarck.

CINCINNATI D. A. A. (Ohio)—President, Hilda Ehrhardt, 1917 Baltimore Ave., Cincinnati; Secretary, Rita Martin, 453 Doctors Bldg., Cincinnati.

DAYTON D. A. A. (Ohio)—President, Annette Hochwalt, 643 Salem Ave., Dayton; Secretary, Bessie Kiddie, 3233 E. Fourth St., Dayton.

OKLAHOMA STATE D. A. A.—President, Mary Jackson, 406 Security Bldg., Muskogee; Secretary, Mary Miller, 1201 Medical Arts Bldg., Oklahoma City.

LEHIGH VALLEY D. A. A. (Pa.)—President, Edith Bowers, 821 McCartney St., Easton; Secretary, Florence Seifert, 5 Lehn's Court, Easton.

PHILADELPHIA A. OF D. A. (Pa.)—President, Irene Merrill, 3922 Chestnut St., Philadelphia; Secretary, Meta Segelkin, 235 S. 15th St., Philadelphia.

SOUTH CAROLINA D. A. A.—President, Vivian King, 134 Wentworth St., Charleston; Secretary, Evelyn Robinson, 810 Andrews Bldg., Spartanburg.

TEXAS STATE D. A. A.—President, Dorothy Brooks, 606 Medical Arts Bldg., Dallas; Secretary, Helen Prade, 1107 Amicable Bldg., Waco.

HUNTINGTON D. A. A. (W. Va.)—President, Beulah Lyon, First Huntington National Bank Bldg., Huntington; Secretary, Francis Steele, Miller-Ritter Bldg., Huntington.

WISCONSIN STATE D. A. A.—President, Ollie Erickson, 3031 W. Greenfield Ave., Milwaukee; Secretary, Eugenia Uttech, 123 N. Washington St., Watertown.

"LAST CALL"

You, as a member of the A.D.A.A., were asked to get one new member this year. If you have not secured that new member, there is still time before the Boston meeting in August. The membership drive closed May 30th, but keep up the good work, there are several other prizes offered for increase in Total membership since the last convention.

MEMBERSHIP COMMITTEE

Lucille Miller, Chairman
416 Kirkpatrick Bldg.
St. Joseph, Missouri

TALKING IT OVER



(This department is under the supervision of EDNA M. JUSTICE.
631 Jenkins Bldg., Pittsburgh, Pa.)

VACATIONS: The dictionary tells us that a vacation is "An intermission of activity" or a "Holiday". I fear that the dictionary came before the dental assistant, for our vacations, especially this year, will be busy ones.

Most of our associations have ended their activities for the season and are now looking forward to the summer outing which bridges the gap of our regular meetings. Does this mean nothing to do until "the leaves begin to fall?" Decidedly not, especially when election of officers have recently been held, it means more concentrated effort and work than usual.

How can we be ready to function at the call of the Chair unless our committees, under able chairmen, are appointed and their programs in working order? Your confidence was voiced in your officers by vote, uphold that confidence by accepting committee appointments. Be prepared to carry through to bigger and better programs. A great help in this task, will be your attendance at the Convention of the American Dental Assistants Association in Boston, during the last week in August—vacation and broaden your intellect. There you will glean ideas for all phases of organization work, ideas for clinics, programs and classes: learn how others raise funds, hear distinguished members of the profession, and last, but not least, meet others of our profession, many of whom may later call you by that magic name, "FRIEND". A National convention is a season's program compressed into five full days. Do not miss it.

There is no vacation insofar as our Defense Program is concerned, summer differs not one whit from any other season in our efforts for preparedness. We can carry our sewing or knitting with us, in case a spare minute presents itself and we can and should urge the buying of stamps and bonds, incidentally, it is each one's patriotic duty to invest to our limit. We cannot be too generous when we realize that is another way of showing our interest in the welfare of our country, especially, when we look across the waters and vision the suffering and privation of millions of helpless people. Think of the countless blessings which are ours and let us pray fervently and devoutly that this attack of world madness will be stopped before many more of our splendid youth are sent into this seething cauldron of destruction, in order that we may continue to enjoy life. Those boys would welcome a vacation.

Last year one of our members wrote an article urging more letter writing, and I applied my share to writing boys in the Service, some of whom are without near kin, and I have been thrilled to receive answers from diverse points of the globe: the Philippines, Burma, Australia and yesterday, one from Ireland. They do appreciate a letter, no matter how short, and it gives them a feeling of equality with the other soldiers.

A vacation from anything that will bring about the Peace which we so earnestly desire is a small price to pay and means Life or Death to others.

A vacation from sugar will harm none of us and may prove a boon in

(Continued Following Page)

"TALKING IT OVER"

(Continued from Preceding Page)

disguise: the dentists hope for less caries in children in consequence of this war measure.

A vacation from the automobile to conserve gas and rubber will improve our bodies by walking and I think in the end will make us more conscious of our fellowmen.

The vacation of most of us will differ slightly from other years, but no matter where or how we spend it, our first thought must be of those who are sacrificing to keep us free and we owe it to them to "Keep Them Flying." We must not minimize the fact that we are at war with dangerous enemies and must make time and effort count.

I don't think any of us will have many idle minutes with the numerous Relief committees, most of us I know belong to the Red Cross, but, through it all, let us guard against race prejudice, people of many races and creeds share our love of freedom and country, and lest we forget: "God grants liberty only to those who love it, and are always ready to guard and defend it."

Robina A. McMurdo,
Second District Trustee.

JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30

ELEANOR I. MARCOU

2941 W. McNichols Road, Detroit, Mich.

CONSTITUENT SOCIETIES

Denver D. A. A., Denver Colo. Meetings on first and third Thursday each month, at Study Club Rooms, Majestic Bldg.

Detroit D. A. A., Detroit, Mich. Regular meetings suspended for July and August. Outings planned for each month, date and place to be announced.

District of Columbia D. A. A., Washington, D. C. Meetings suspended till September.

First Dist. D. A. A., New York. Meetings second and fourth Tuesday each month, 8 P. M., Hotel Pennsylvania, N. Y. C.

D. A. Study Club, 2nd District, New York. Meetings first and third Friday each month, 8:30 P. M. at One Hanson Place, Brooklyn, N. Y.

Philadelphia D. A. A., Philadelphia, Pa. Meeting third Tuesday each month, 8 P. M. in Widener Bldg.

Natrona Co. D. A. A., Casper, Wyo. Meeting second Wednesday each month. Place to be announced.

STATE SOCIETIES

No notifications received.

All Societies: Please send in your notices for this column for your own society. September-October material must be in the hands of this editor by August 1st, and must be for activities of those months. Societies in states having no state organization are *Constituent Societies*, and are the only individual societies that can be listed. Notices received too late, or from *component groups*, will have to be disregarded. Please send in State Meeting dates as soon as they are decided upon, so they may appear in several issues up to date.



Ohio State Dental Assistants Association hold luncheon meeting at Courtland Hotel, Canton, Ohio, April 12th, 1942. Seated in the foreground at the speakers' table (at the left) are Miss Helene Meyers of Cincinnati, Ohio, Immediate Past President of the A.D.A.A. Dr. W. J. O'Brien of Canton, Ohio, Speaker at the meeting, and Miss Mary M. Connolly, of Fort Knox, Kentucky, Tenth District Trustee.

ASSOCIATION ACTIVITIES

Midyear Meeting of OSDAA

The first Annual Midyear Meeting of the Ohio State Dental Assistants Association was held at the Courtland Hotel in Canton, Ohio on April 11th and 12th with the Stark County Dental Assistants Society serving as hostesses.

The meeting opened with a Dutch Treat Supper on Saturday at the Elite Restaurant. This was followed by an evening of informal entertainment featuring Mr. Brush, a local magician. James Seccombe, former mayor of Canton and U. S. Representative extended a welcome to the members of the Osdaa attending the meeting. The girls entered into the spirit of the meeting and joined in singing several favorite songs. Several door prizes, which had been donated by the Canton merchants were given to the girls holding the lucky numbers. The entertainment was followed by a buffet lunch.

Sunday morning's program opened with a meeting of the State Officers in the Official Suite and the remainder of the morning was spent at the Weber Dental Company with T. C. McDonald, Vice-President of the company conducting the tour.

Sunday noon the luncheon meeting was held at the Courtland Hotel with the following State Officers present: Isabel Woodward of Akron, President; Thelma Crooks of Cleveland, 1st Vice-President; Eva Mae Day of Alliance, 2nd Vice-President; and Blanche Overpeck of Dayton, Treasurer. Mary M. Connolly of Fort Knox, Kentucky, 10th District Trustee and Helene Meyers of Cincinnati, immediate past President of the ADAA were also guests for the luncheon. Miss Vivian Mills, President of the Stark County Dental Assistants Society presided as toastmistress. Miss Emma Pfister of Canton entertained with several vocal selections and Dr. W. J. O'Brien of Canton was the speaker and his subject was "Moods and Temperaments".

The committee in charge of the meeting included Eva Mae Day, General Chairman, Doris Smith, Adelia Digel, Vera Perdue, Alice Montgomery and all the local officers.

ADAA Trustees Report for District Four

Since the Houston Meeting, the Fourth District Trustee has been trying to contact every member in her district, to bring about more cooperation and interest. Results? Wonderful! A new society has been formed in Orlando, Fla., and a new one in Tampa, Fla. The Trustee had the pleasure of attending the 23rd Annual meeting of the Alabama Dental Assistants Association in April, and the 13th Annual Meeting of The Georgia Dental Assistants Association, May. The attendance and enthusiasm was very gratifying. Louisiana reports a splendid annual meeting held in May, with several new members added. The Trustee is looking forward to attending the 3rd annual meeting of the Florida Dental Assistants Association in Tampa, Fla., in November. It is the hope of the Fourth District to soon be able to have a monthly bulletin, plans are being made to that effect.

*Katie McConnell,
Trustee, Fourth District.*



MARY BUIE SMITH

704 Florence Trust Bldg., Florence, S. C.

EIGHT ESSENTIALS IN TELEPHONE BEHAVIOR

1. Answer all calls promptly.
 2. When answering, always use an identifying name or number.
 3. Speak distinctly and about as loud as in ordinary conversation.
 4. Handle the call yourself if possible—don't transfer it to someone else if you can obtain and give the answer more quickly.
 5. Keep a pad and pencil close at hand—have necessary records nearby.
 6. When you have finished talking say "Good-bye" pleasantly and replace the receiver gently.
 7. When away from your desk or office be sure someone will answer the telephone, and either be able to give definite information correctly or know when you will be back or where you can be reached.
 8. Be courteous in all your telephone contacts.
- (This material from the ADAA clinics of 1939 was collected by Dorothy Lickiss.)

VITAL WAR-TIME SERVICE DEPENDS ON COOPERATION OF EACH TELEPHONE USER

Today telephone wires are humming with the urgent messages of a nation at war. Quick, efficient service, vital to every civilian, to every branch of the armed forces, depends to no small extent on the cooperation of all telephone users. Everyone can help by following these suggestions when using the telephone:

Look up numbers you're not sure of; call "Information" only when the number is not listed in the directory.

When using the dial telephone, wait to receive the dial tone before you call. Dial each figure in its proper sequence without forcing or retarding the normal action of the dial.

Answer your telephone promptly. But give the person you're calling plenty of time to answer before you hang up. Speak clearly and directly into the mouth-piece.

Be sure the receiver is replaced firmly on the hook when the conversation is finished. A receiver off the hook puts the telephone out of service until it is replaced.

(This material from "The Bell Tel News" for May, 1942.)

Special Notice

As all future appointments for positions with the United States Army are made through the Civil Service Commission Dental Assistants wishing information will please contact the commission in their respective areas, instead of writing to members of the ADAA who are now employed in army posts. Through the Civil Service Commission you will receive complete authentic information.

Ask the Girl that Wears One

This is the age of uniforms. Uniforms for our Army, Navy, Red Cross workers, Ambulance Drivers and countless others. Each has its own special badge of identification, setting them apart and identifying them with the work in which they are participating. So, too, is the American Dental Assistant set apart from her fellow workers "in white" with her American Dental Assistant's pin.

Constantly before her is her pledge of Loyalty, Service, Education, and Efficiency. To her fellow workers, and to the layman, she is an individual with a purpose; a part of an organization dedicating itself to serve humanity. She is proud of her calling.

The ADAA pin is a golden passport to friendship. Ask the girl that wears one how many new friends she has made since she has worn "her pin".

WEAR THE ADAA PIN!

Celia Carey, Chairman,
9th District Pin Committee.

New Precious Metal Guard Ready

Spies Brothers, the ADAA official jeweler, is now making a *precious metal* guard; initial guards are 85c, gavel and quill guards are \$1.10. These prices include the Federal Tax of ten per cent. The wearing quality of these *precious metal* guards is inferior to that of the 10 carat guards that sell for \$2.75 each. Be sure to specify which quality guard you wish when ordering pins and guards through your District Chairman.

The time is drawing near for another National Meeting and the well-dressed Dental Assistant will be wearing a bright friendly smile and a dainty blue and gold ADAA pin. Help your District Chairman by ordering your pin before August 1st. I am looking forward to seeing you in Boston!

LaVada Wilks, Chairman,
ADAA Pin Committee,
Herington, Kansas.

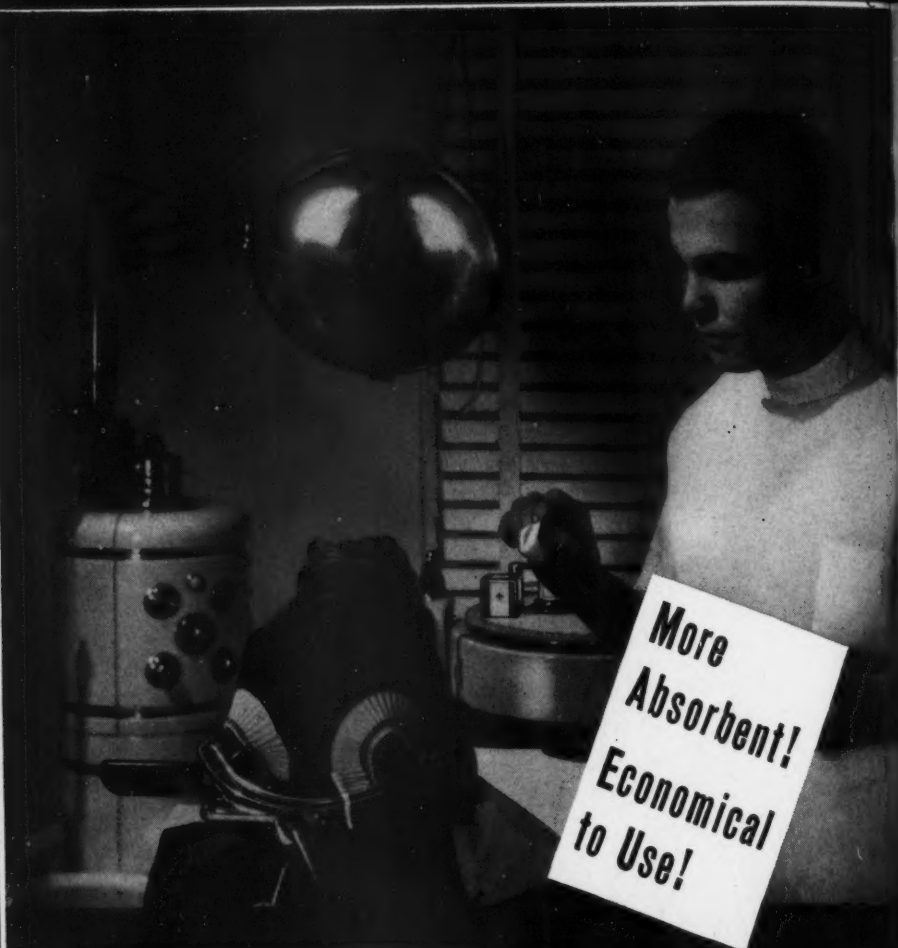
Juliette A. Southard

They are not dead who live
In hearts they leave behind
In hearts whom they have blessed
They live a life again
And shall live through the years
Eternal life and grow
Each day more beautiful
As time declares their good
Forgets the rest, and proves
Their immortality.

(Hugh Robert Orr)

Juliette Southard will live forever in the hearts of all ADAA members. Calling to mind those fine attributes of Juliette's that made our ADAA what it is today should be an inspiration to all of us today when we have a special need for a bit of her courage and perseverance. What better way could we obtain this inspiration than to REMEMBER JULIETTE, SEPTEMBER 25.

Bill Wilkins, Chairman,
J.A.S. B'day Party Committee,
Montgomery, Alabama.



**More
Absorbent!
Economical
to Use!**

EXODONTIA SPONGES

● These general utility sponges are excellent for many uses in dental surgery. They have an inner layer of cotton, which gives them greater absorbent capacity than plain gauze

sponges. Machine-made, they are uniform in size and weight. Sizes 2"x2" and 3"x3", sterile or non-sterile.

ORDER FROM YOUR DEALER

Johnson & Johnson
NEW BRUNSWICK, N. J. CHICAGO, ILL.

The Professional Favorite for over 30 years



WILSON'S

THE PERFECT **CO-RE-GA** ADHESIVE FOR DENTURES

(REGISTERED)

TWIN FILLING AND PACKAGING MACHINES • CLEVELAND PLANT

Machine on the right fills and packages samples for the exclusive use of the Dental Profession { Minimum capacity 7,200,000
40 hour week—50 week year

During all the intricate production operations, milling, refining processing, packaging, CO-RE-GA is never touched by human hands.

Produced from the finest selected materials—edibly pure.

PLEASE SEND FREE SAMPLES FOR PATIENTS

Dr. _____

DOCTOR!

THIS COUPON IS FOR
YOUR EXCLUSIVE USE

COREGA CHEMICAL COMPANY
208 ST. CLAIR AVE., N. W. • CLEVELAND, OHIO

CO-RE-GA is not advertised to the public

Our advertisers are carefully selected for their ethical practices—kindly mention "The Dental Assistant" when inquiring or ordering. You will favor the A.D.A.A. and these reputable firms.

It's Densene . . .



You can always recognize Densene by its subtle tissue tone. Its color is so distinctive, so *desirable*, because it actually appears to be "alive" in the mouth.

You couldn't choose a more lifelike denture acrylic—or a more thoroughly dependable material. Densene is certified to comply with the specifications set forth by the Research Commission of the American Dental Association.

COSMOS DENTAL PRODUCTS, Inc., 115 W. 45 St., New York

Our advertisers are carefully selected for their ethical practices—kindly mention "The Dental Assistant" when inquiring or ordering. You will favor the A.D.A.A. and these reputable firms.

Have You Tried

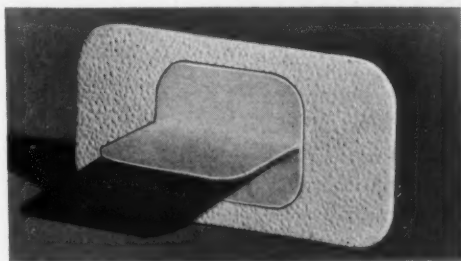
The distinctive new Rinn No. 3 Bite-Wing Film?

Scientifically designed to conform to a greater number of mouths and without loss of essential film area.

The standard No. 3 length, but a narrow width is the answer.

Narrower in width for better adaptability, better positioning and actual patient comfort . . . plus the longer $2\frac{1}{8}$ inch length, assuring a full $\frac{1}{3}$ of the teeth on each radiograph.

Naturally it's a Rinn Product



Conveniently packed in boxes of 2 dozen each with an attractive gross rate.

1 box (2 doz.).....	\$1.15	3 boxes ($\frac{1}{2}$ gr.).....	\$3.25
6 boxes (1 gr.).....	\$6.00		

Samples gladly sent you upon request !

RINN X-RAY PRODUCTS

3039 Fullerton Avenue
CHICAGO, ILL.

Our advertisers are carefully selected for their ethical practices—kindly mention "The Dental Assistant" when inquiring or ordering. You will favor the A.D.A.A. and these reputable firms.



The Hollywood Star may know about glamour, BUT...

the dentist is better qualified to judge and recommend dental products. That's why the makers of Pycopé Tooth Powder and Pycopé Tooth Brushes never advertise to the public. Your patients appreciate—and value more highly—your recommendation of products that are not ballyhooed through mass advertising. Remember—the only way your patients

hear about Pycopé is through you.



PYCOPE

PY-KO-PAY

TOOTH POWDER AND TOOTH BRUSHES

Our advertisers are carefully selected for their ethical practices—kindly mention "The Dental Assistant" when inquiring or ordering. You will favor the A.D.A.A. and these reputable firms.

The L. D. Caulk Co. announces

zēlex

REG. U. S. PAT. OFF.

THE NEW ELASTIC IMPRESSION MATERIAL
in powder form



**IT'S ACCURATE!
IT'S EASY!**

**No Boiling . . . No Cooling
No Broken Pieces**

Zelex, the newest Caulk product for dentistry, is the last word in impression material. Simply mix an individual portion of Zelex powder with water—stir until smoothly homogeneous—and the impression material is ready for the tray!

◀ **AND IT'S OPEN...READY TO MIX WITH WATER**

You will discover the convenience of Zelex as soon as you use it. And you can depend on the accuracy of Zelex.

12 individual packages of Zelex powder, plus a specially-made graduate for measuring water, are included in the Zelex carton.



IN 7 NEW-DENTURE CASES OUT OF 10

DR. WERNET'S POWDER

may make all the difference!



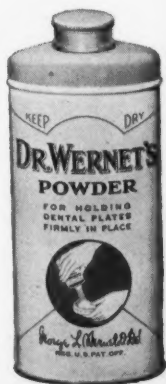
Shorten the difficult "learning" period for the majority of your patients with Dr. Wernet's powder.

To claim that without the use of Dr. Wernet's Powder a denture will be unsuccessful is of course absurd; but dentists tell us that 70% of new-denture cases develop a higher degree of security and definitely faster control through the use of this premier powder.

Admittedly those first two or three weeks while the new denture is seating itself are a make-or-break period for you and your patient both, since the latter invariably measures your work by how quickly he or she can eat and talk—and smile—with confidence. And the finest denture ever made may not survive this period unless there is proper cooperation, and a denture "help" like Dr. Wernet's Powder.

Fifty percent more viscous, 46.5% more absorbent, 26.1% whiter and purer, Dr. Wernet's Powder is as safe as it is soothing and digestible.

Write for your free supply of Dr. Wernet's Powder. Wernet Dental Mfg. Co., Dept. R-2, 190 Baldwin Ave., Jersey City, N. J.



ADAPTS THE PATIENT TO THE DENTURE

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Invitation
to
Excellence

WILLIAMS
X X X

DENTISTRY'S FINEST PARTIAL DENTURE CASTING GOLD

At your dealers...or write



WILLIAMS GOLD REFINING COMPANY

Buffalo, New York

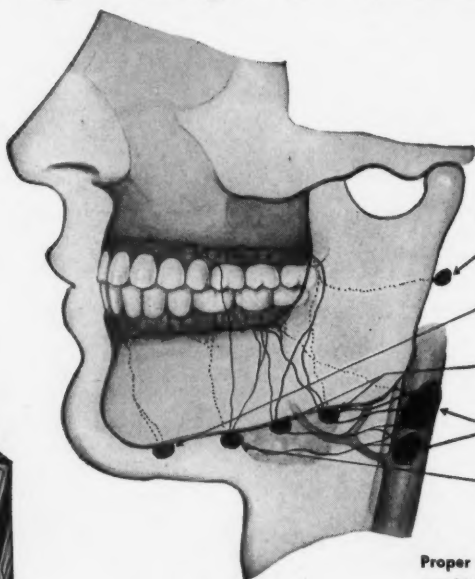
Fort Erie, N., Ont.



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massage

Speeds up Gingival Nourishment



Proper stimulation helps nature provide adequate drainage and lymph-capillary interchange.



By waking up sluggish capillary flow in boggy gums, IPANA massage helps speed vitamins, minerals and other nutriment to local gingival tissues. Improved nourishment, together with mastication-like exercise of the tissues, aids in making gums firm and healthy. Resistance to infectious elements is increased.

Daily brushing with IPANA helps give teeth all the sparkling brightness endowed them by nature. Literature on request.

IPANA *tooth paste*

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New York, N. Y.



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For M.O.D. and SIMPLE INLAYS

Certified A. D. A. Type B. Med. Hard



\$1⁹²
PER DWT.

J. F. JELENKO & CO., Inc.

Manufacturers and Refiners of Dental Golds

136 West 52nd Street

New York, U. S. A.

To Men who Live for FINER DENTISTRY

May we suggest that DEE INLAY Golds be called into your service. They incorporate, every essential in color, uniformity, casting qualities and physical properties.



Whether it be for inlays, fixed bridges, precision attachment cases or the cast removable restorations, you can proceed with confidence when you use

DEE GOLD



Have you received your copy of the valuable reference titled

"How Are Your Castings?"

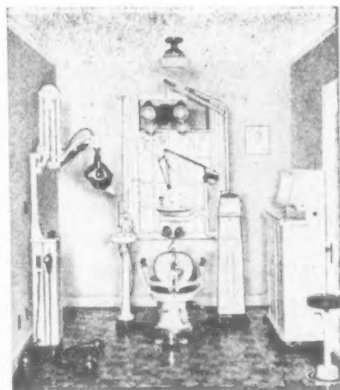
Send direct or through your dealer.

T H O M A S J.	
DEE & CO.	
<i>Precious Metals</i>	
GENERAL OFFICES AND PLANT 1900 W. KINZIE ST.	CHICAGO
	DOWNTOWN OLD GOLD AND SALES OFFICE 55 E. WASHINGTON ST.

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WEBER

offers the Latest
in
Dental Equipment
Design



This beautiful assembly of Weber equipment showing a new design and innovation of dental unit and cuspidor is particularly well fitted to the office where the competent Dental Assistant wishes to assist at the chair without interference while the dentist is engaged in any dental operation.

Weber is making the most complete line of dental equipment and accessory appliances manufactured today by any individual manufacturer.

Our Greetings to all Dental Assistants for the Ensuing Year

Send your A.D.A.A. pin orders
NOW to your local Secretary.



SPIES BROTHERS, INC.

Official Jewelers

for the

**American Dental Assistants
Association**

27 E. MONROE ST., CHICAGO, ILL.

GIVE D. A. ADVERTISERS YOUR SUPPORT!

*They made The Dental Assistant possible
and materially contribute to the drive for
better ethical service.*

* * *

We wish to emphasize the desirability of your extending patronage to those firms who advertise in *The Dental Assistant*. Through their advertising, these firms are helping to support one of our most important activities. This Journal is the voice of The American Dental Assistants Association in its effort to spread the message of ethical practice and better dental assistant management. This tremendously important work **must be** carried on, so we need *The Dental Assistant* to do it. To have the latter, we **must have** our advertisers and no one should expect them to provide their support unless you—the readers of this publication—extend them preferential patronage. Our advertisers are carefully selected. Please give them your business with full confidence and always mention *The Dental Assistant*. Thanks!

Our advertisers are carefully selected for their ethical practices—kindly mention "The Dental Assistant" when inquiring or ordering. You will favor the A.D.A.A. and these reputable firms.

DR. BUTLER TOOTH BRUSH

Continues it's triumphal march to that goal toward which it was aimed at its conception—this mind you in spite of and in the face of conditions, which would be apt to stop the progress of an ordinary brush. Many assistants will not use or prescribe any other brush. Why not add your name to the list of those in this outstanding group? You will be delighted with the results.



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Chicago, Illinois

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